

Privacy Policy for Import Any Car

Effective Date: 1 Jan 2025

1. Introduction

Welcome to Import Any Car. Your privacy is important to us. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information when you use our services, including browsing our website, engaging with our team, or using our platform to import vehicles. By accessing our services, you consent to the practices described in this Privacy Policy.

2. Information We Collect

We collect various types of information to provide and improve our services, including:

A. Personal Information

- Name
- Email address
- Phone number
- Address

B. Vehicle Information

- Vehicle specifications (make, model, year)
- VIN (Vehicle Identification Number)

C. Financial Information

- Payment details for services

D. Usage Information

- IP address
- Browser type and version
- Pages viewed on our website
- Interaction data (e.g., clicks, search queries)

E. Communications

- Messages and inquiries sent to us via email, phone, or our website.
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3. How We Use Your Information

We use your information to:

1. Facilitate car imports, including vehicle selection, auction bidding, and delivery.
 2. Provide tailored recommendations and personalized customer support.
 3. Process payments securely.
 4. Improve our website functionality and services.
 5. Communicate updates, offers, or service changes.
 6. Comply with legal obligations and prevent fraud.
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4. Sharing of Information

We do not sell your personal information. However, we may share your information with:

A. Service Providers

Third-party vendors that assist us in logistics, shipping, and repair services.

B. Business Partners

Partners in international markets, including auction houses and repair shops, to facilitate your vehicle purchase.

C. Legal Compliance

Government authorities or law enforcement, as required by law.

D. Consent-Based Sharing

Other parties with your explicit consent.

5. Data Retention

We retain your information only as long as necessary to provide our services or comply with legal obligations. Once the data is no longer required, it is securely deleted.

6. Security Measures

We take reasonable measures to protect your information from unauthorized access, loss, or misuse, including:

- Secure encryption for data storage and transmission.

- Regular security audits.
 - Restricted access to personal information.
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7. Your Rights

You have the right to:

1. Access the personal information we hold about you.
2. Request corrections to inaccurate information.
3. Request deletion of your data (subject to legal and contractual obligations).
4. Opt out of marketing communications.
5. Withdraw consent for data processing.

To exercise your rights, please contact us at hello@cartopart.com

8. Cookies and Tracking

We use cookies and similar technologies to enhance user experience and analyze website performance. You can manage your cookie preferences through your browser settings.

9. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices. We encourage you to review their policies.

10. Changes to This Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. The latest version will always be available on our website.

11. Contact Us

If you have any questions about this Privacy Policy, please contact us:

- Email: hello@cartopart.com
- Phone: +971 58 5967678
- Address: HD50A, In5 Tech, Dubai UAE